>IZAYA EIS
EARLY INTERVENTION SIMPLIFIED

Put Izaya on your phone.

A step-by-step guide for practitioners. Three taps on iPhone, one on Android. No App Store, no Google Play.

iPhone · Safari | iPhone · Chrome | Android

INSIDE

0 Before you start
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1 iPhone with Safari
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BEFORE YOU START

0 A few things first

Izaya is an app you add from your web browser. After that it opens from your Home Screen like any other app.

Set your password first

Open the invitation email from your agency, tap **Set Up My Account** and create your password.

Open the install page

Tap **Show me how to add Izaya to my phone** in the email or on the sign-in screen, or go to **app.izayaedge.com/EIS/login?install=1**.

iPhone

iOS 16.4 or later, using **Safari** or **Chrome**. The page asks which one you're using.

Android

Use **Google Chrome**. The page shows a one-tap **Install Izaya** button.

Which section do I follow?

iPhone	Page is open in Safari	**Section 1**
iPhone	Page is open in Chrome	**Section 2**
iPhone	Page opened inside Gmail, Outlook or another app	**Section 3**
Android	You see an "Install Izaya" button	**Section 4**
Android	No Install button	**Section 5**

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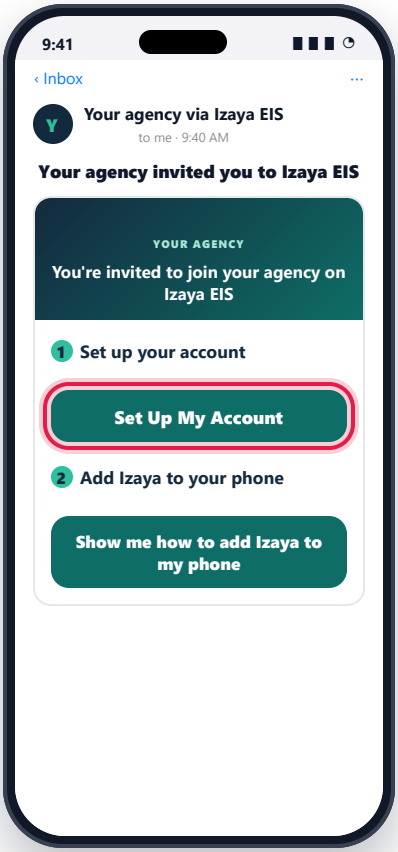
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Phone screens in this guide are illustrations. What you see may differ slightly with your phone, its software version and your browser settings.

START HERE

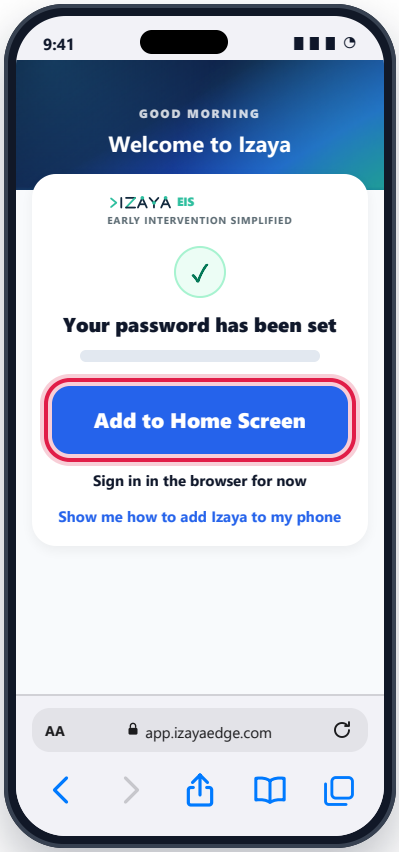
A Get to the install page

Everyone starts from the invitation email your agency sent you.



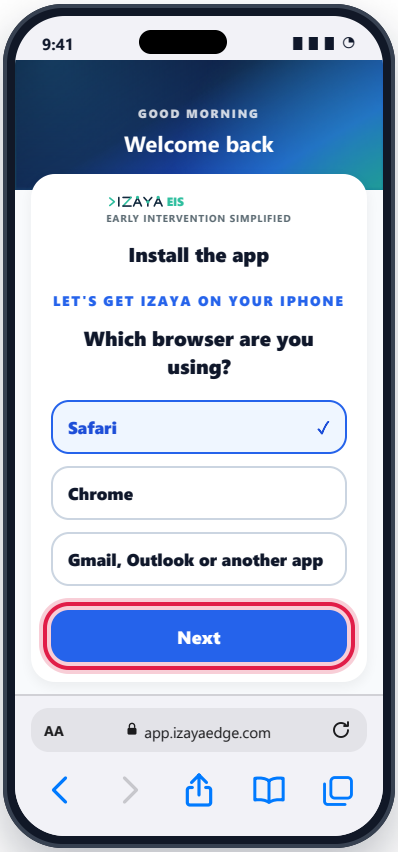
1 Open the invitation email

Under **Step 1**, tap **Set Up My Account**.



2 Set your password

Then tap **Add to Home Screen** on the **Your password has been set** screen.



3 Pick your browser

iPhone: choose Safari or Chrome, tap Next, then follow section 1 or 2. Android goes straight to section 4.

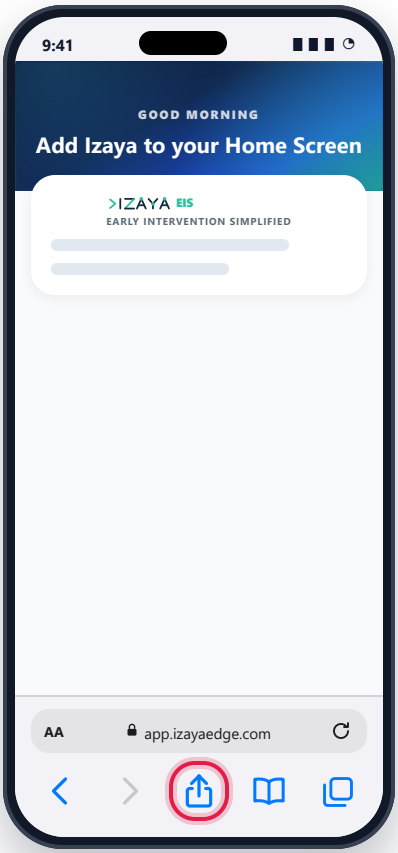
TIP Already set your password? In the invitation email, tap **Show me how to add Izaya to my phone** under **Step 2**. Or open the Izaya sign-in page and tap **Get the app on your Home Screen**.

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IPHONE · SAFARI

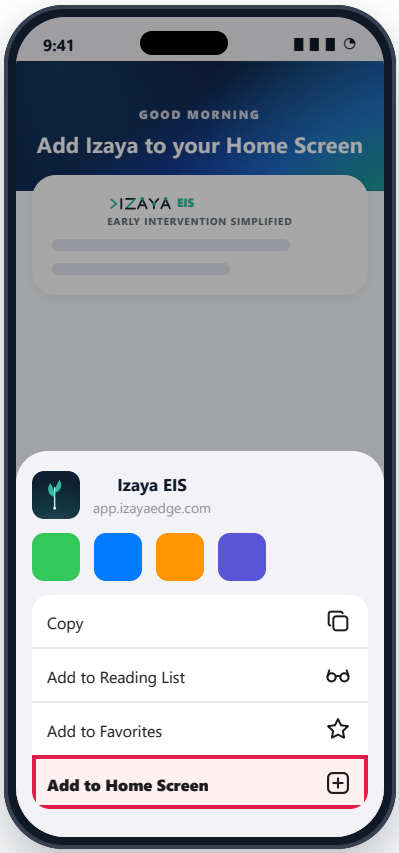
1 Add Izaya with Safari

Start on the install page (section A). Read all three steps first: once you tap Share, Apple's menu covers the page.



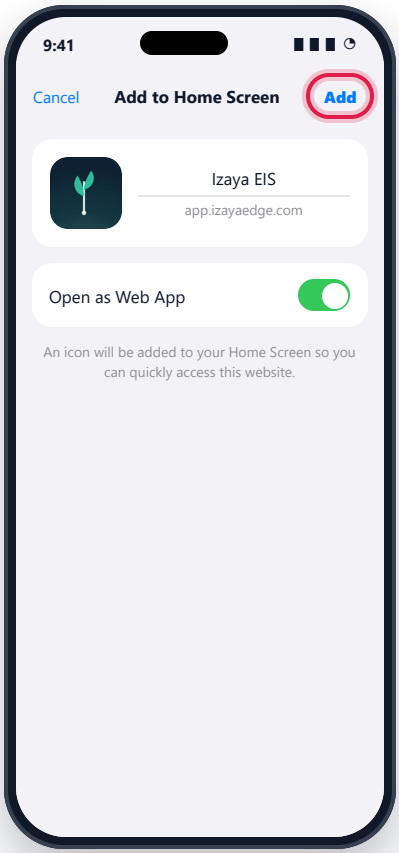
1 Tap Share

The square with an arrow, in the middle of the bar at the bottom.



2 Tap "Add to Home Screen"

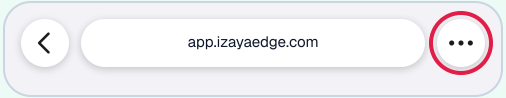
Scroll down the menu. It has a square + icon.



3 Tap "Add"

Top right. Leave "Open as Web App" on.

TIP Only see ••• at the bottom (newer iPhones)? Tap ••• first, then **Share**. Toolbar hidden? Tap the bottom edge of the screen.

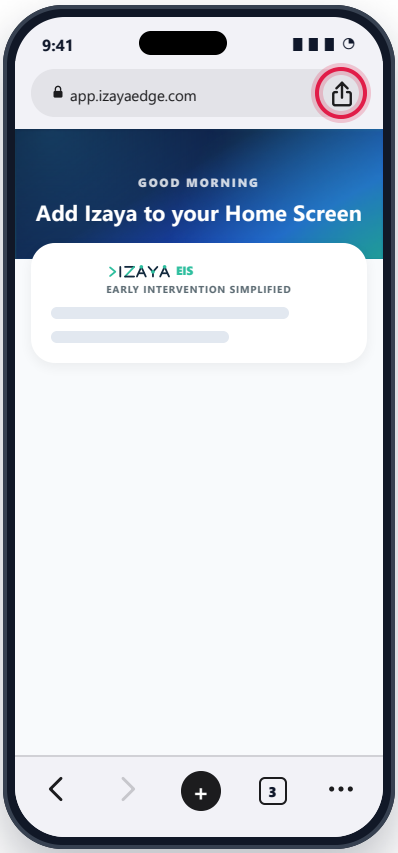


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IPHONE · CHROME

2 Add Izaya with Chrome

Start on the install page (section A). In Chrome the Share button sits inside the address bar.



1

Tap Share

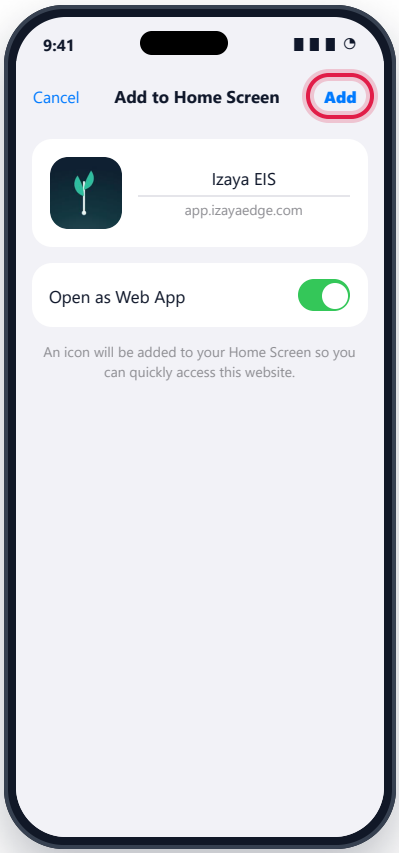
At the right end of the address bar, usually at the top.



2

Tap “Add to Home Screen”

Scroll down the menu that opens.



3

Tap “Add”

Top right corner. Done.

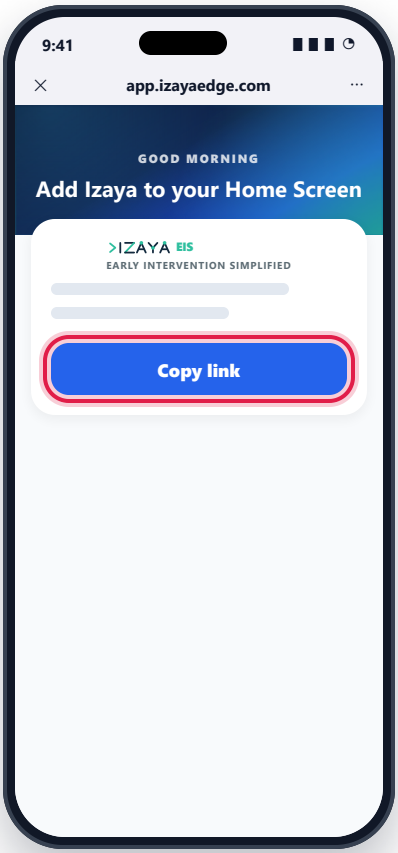
TIP Moved Chrome’s address bar to the bottom? Share is at the right end of it there. Phone sideways? Share is just left of the tabs button.

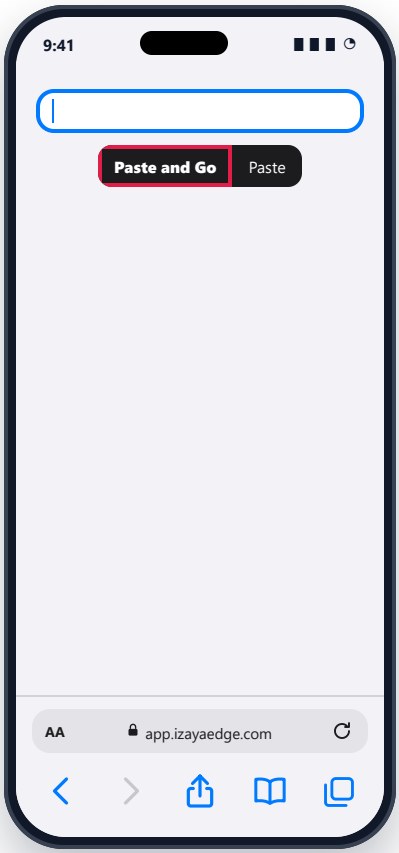
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IPHONE · GMAIL, OUTLOOK OR ANOTHER APP

3 Open the page in Safari first

Mail apps can’t add apps to your Home Screen. Move the page to Safari, then follow section 1.







1 Tap “Copy link”

On the Izaya install page.

2 Paste it in Safari

Open Safari, tap the address bar, choose “Paste and Go”.

3 Follow section 1

Share, then Add to Home Screen, then Add.

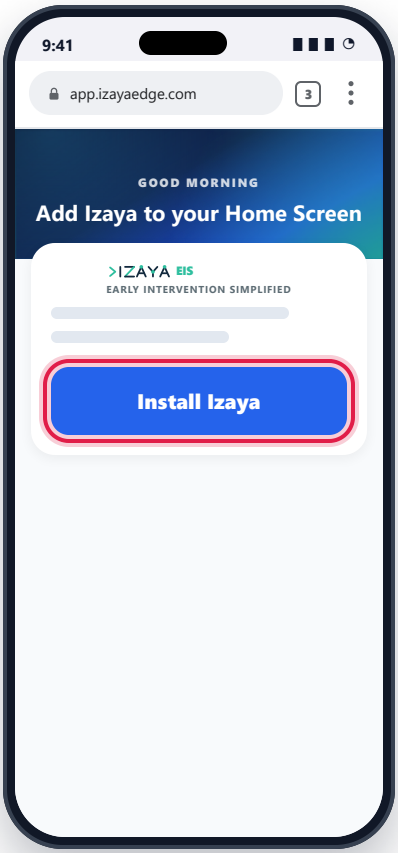
TIP Many apps also offer **Open in Safari** from their ··· or Share menu.

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ANDROID · ONE TAP

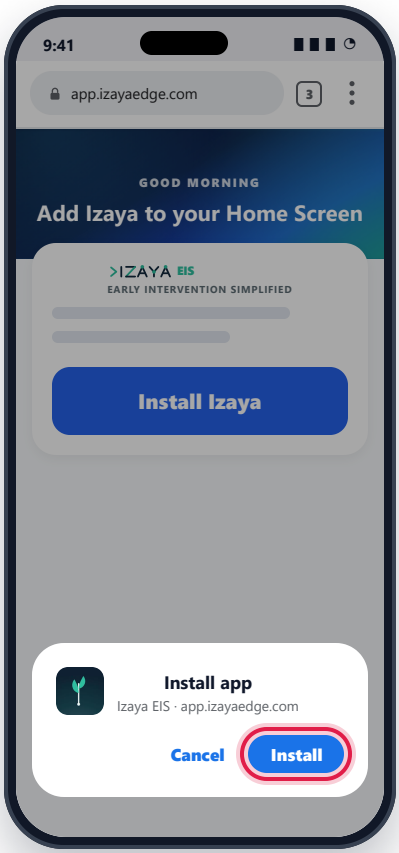
4 Install Izaya on Android

Start on the install page (section A). Chrome on Android can install Izaya in one tap.



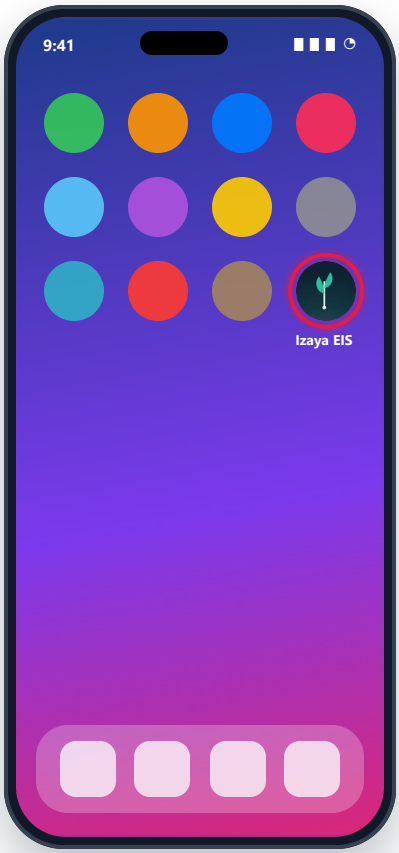
1 Tap “Install Izaya”

The big button on the Izaya install page.



2 Tap “Install”

Android asks to confirm.



3 Open it from your Home Screen

Can’t see it? Swipe up to see all apps.

TIP No Install button? It can take a few seconds after you tap the page. Otherwise use section 5.

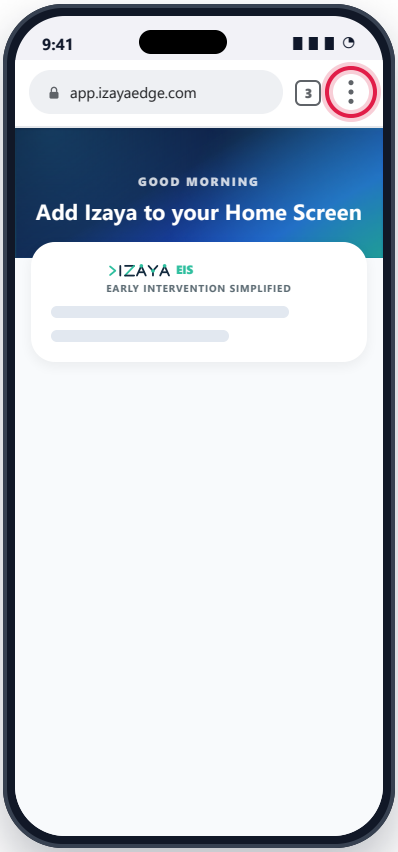
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5

ANDROID · CHROME MENU

Install from Chrome's menu

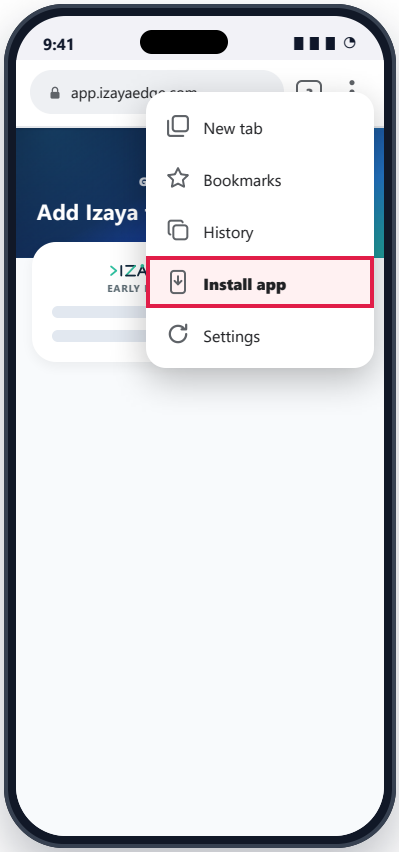
Use this when the one-tap button doesn't appear.



1

Tap ⋮

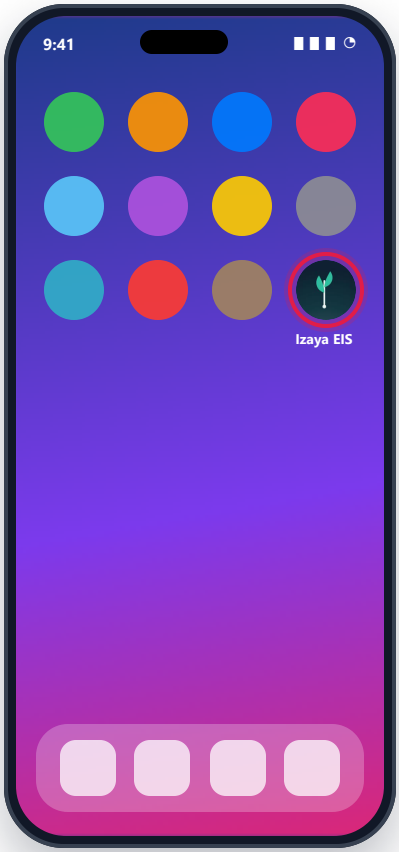
The three dots at the top right of Chrome.



2

Tap "Install app"

Some phones say "Add to Home screen". Then tap Install.



3

Open it from your Home Screen

Izaya opens full screen like any app.

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HELP

6 You’re set. A few good habits.

Open Izaya from the Home Screen icon from now on.

Always use the icon

It opens full screen, keeps you signed in as your agency allows, and copes better with a weak signal.

Face ID or fingerprint

Turn it on in **Profile** → **Face ID & fingerprint** to sign in with one look or touch.

Updates are automatic

Nothing to download. The newest version loads when you open the app.

Light or dark

Choose Automatic, Light or Dark in **Profile** → **Appearance**.

Something not working?	
Can’t find Share (iPhone)	Tap the bottom edge of the screen, or tap ••• then Share. In Chrome, look at the right end of the address bar.
No “Add to Home Screen”	Scroll further down. Still missing? The page is inside another app: see section 3.
Menu says “Open app”	Izaya is already installed. Open it from the Home Screen.
Link “already used or expired”	If you set your password, sign in. Otherwise ask your administrator for a new invitation.
“Your password was reset”	Your administrator sent a new invitation. Create a new password from that email.

Account access: your agency administrator. Technical support: **support@izayaedge.com**

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